

# Home Help Agency Provider: Viewing Providers Associated to Your Agency



“Working to protect, preserve and promote the health and safety of the people of Michigan by listening, communicating and educating our providers, in order to effectively resolve issues and enable providers to find solutions within our industry. We are committed to establishing customer trust and value by providing a quality experience the first time, every time.”

-Provider Relations

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MiLogin and CHAMPS



Step 11: View Servicing Provider Details.



Provider Resources

# MiLogin and CHAMPS

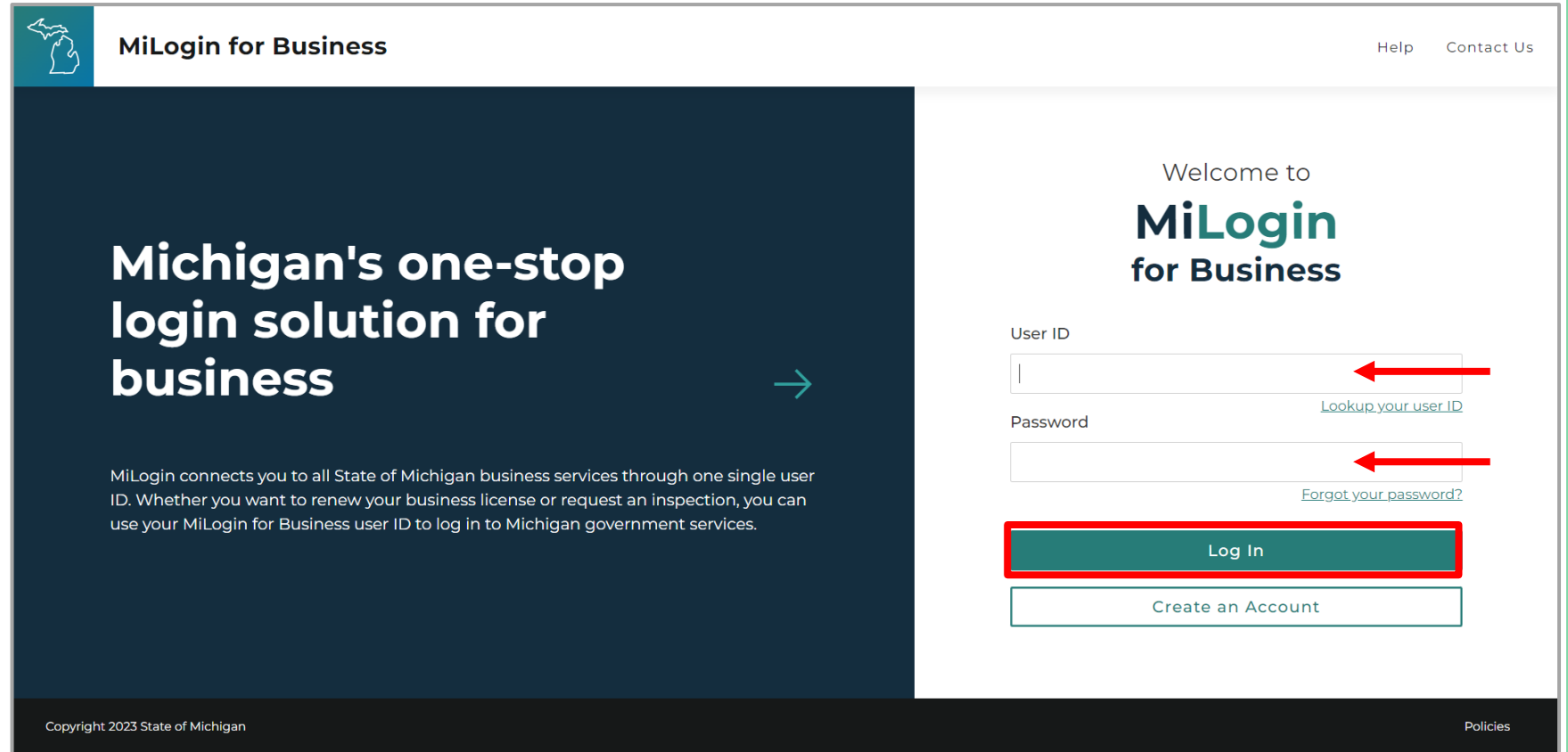
MiLogin is the State of Michigan Identity, Credential, and Access Management (MICAM) solution. All users needing access to CHAMPS's information must obtain a MiLogin User ID and Password.

CHAMPS (Community Health Automated Medicaid Processing System) is the MDHHS application where providers enroll, update provider enrollment information, and report services performed.

As of October 28, 2023, MiLogin Third Party has been rebranded to MiLogin for Business.

# MiLogin and CHAMPS

- Open your web browser (e.g., Internet Explorer, Google Chrome, Mozilla Firefox, etc.).
- Enter <https://milogintp.Michigan.gov> into the search bar.
- Enter the User ID and Password and click Login
  - If you don't remember your User ID or Password, you can select "Lookup your User ID" or "Forgot your password?"



The screenshot displays the MiLogin for Business website. The header includes the Michigan state logo and the text "MiLogin for Business", with links for "Help" and "Contact Us". The main content area is split: the left side has a dark blue background with the text "Michigan's one-stop login solution for business" and a teal arrow pointing right; the right side is white and contains the login form. The form includes a "Welcome to MiLogin for Business" message, a "User ID" input field with a red arrow pointing to it and a "Lookup your user ID" link below, a "Password" input field with a red arrow pointing to it and a "Forgot your password?" link below, a red-outlined "Log In" button, and a "Create an Account" button. The footer shows "Copyright 2023 State of Michigan" and a "Policies" link.

**MiLogin for Business**

Help Contact Us

Welcome to  
**MiLogin**  
for Business

User ID

Lookup your user ID

Password

Forgot your password?

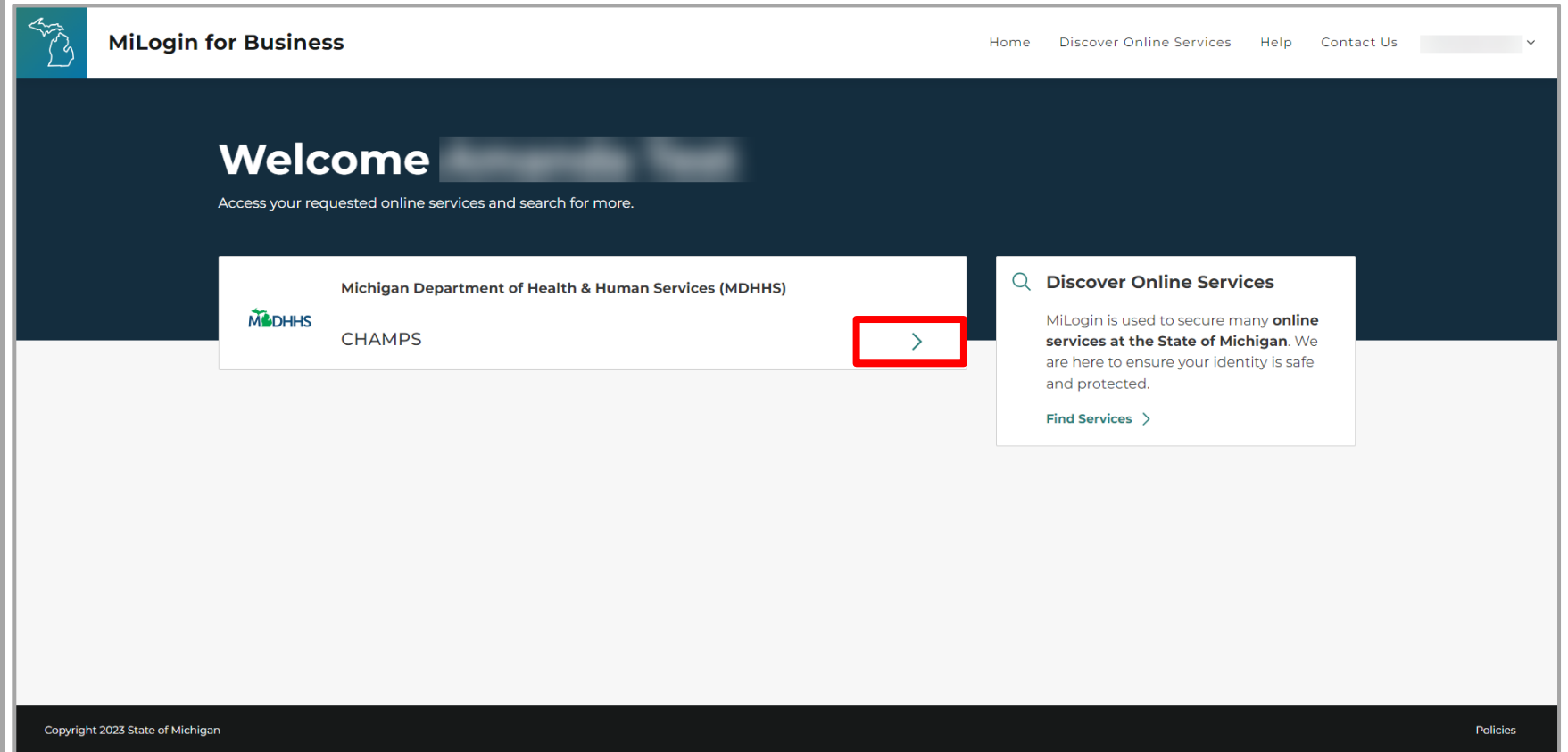
Log In

Create an Account

Copyright 2023 State of Michigan Policies

## MiLogin and CHAMPS

- You will be directed to your MiLogin Welcome Page.
- Click the CHAMPS hyperlink.



# MiLogin and CHAMPS

- Review the terms and conditions and check the 'I agree to the Terms & Conditions'.
- Click Launch service.

**MiLogin for Business**

Home Discover Online Services Help Contact Us

[Back to Home](#)

**MDHHS**

## CHAMPS

(Community Health Automated Medicaid Processing System) is the Michigan Medicaid Management Information System (MMIS). It supports Medicaid provider enrollment and maintenance, beneficiary healthcare eligibility and enrollment, prior authorization, Home Help Electronic Service Verification (ESV), fee-for-service payments and managed care enrollments, payments, and encounters.

**Please accept the Terms and Conditions to continue:**

**Terms & Conditions**

The Michigan Department of Health & Human Services (MDHHS) computer information system (systems) are the property of the State Of Michigan and subject to state and federal laws, rules and regulations. The systems are intended for use only by authorized persons and only for official state business. Systems users are prohibited from using any assigned or entrusted access control mechanisms for any purposes other than those required to perform authorized data exchange with MDHHS. Logon IDs and passwords are never to be shared. Systems users must not disclose any confidential, restricted or sensitive data to unauthorized persons. Systems users will only access information on the systems for which they have authorization. Systems users will not use MDHHS systems for commercial or partisan political purposes. Following industry standards, systems users must securely maintain any

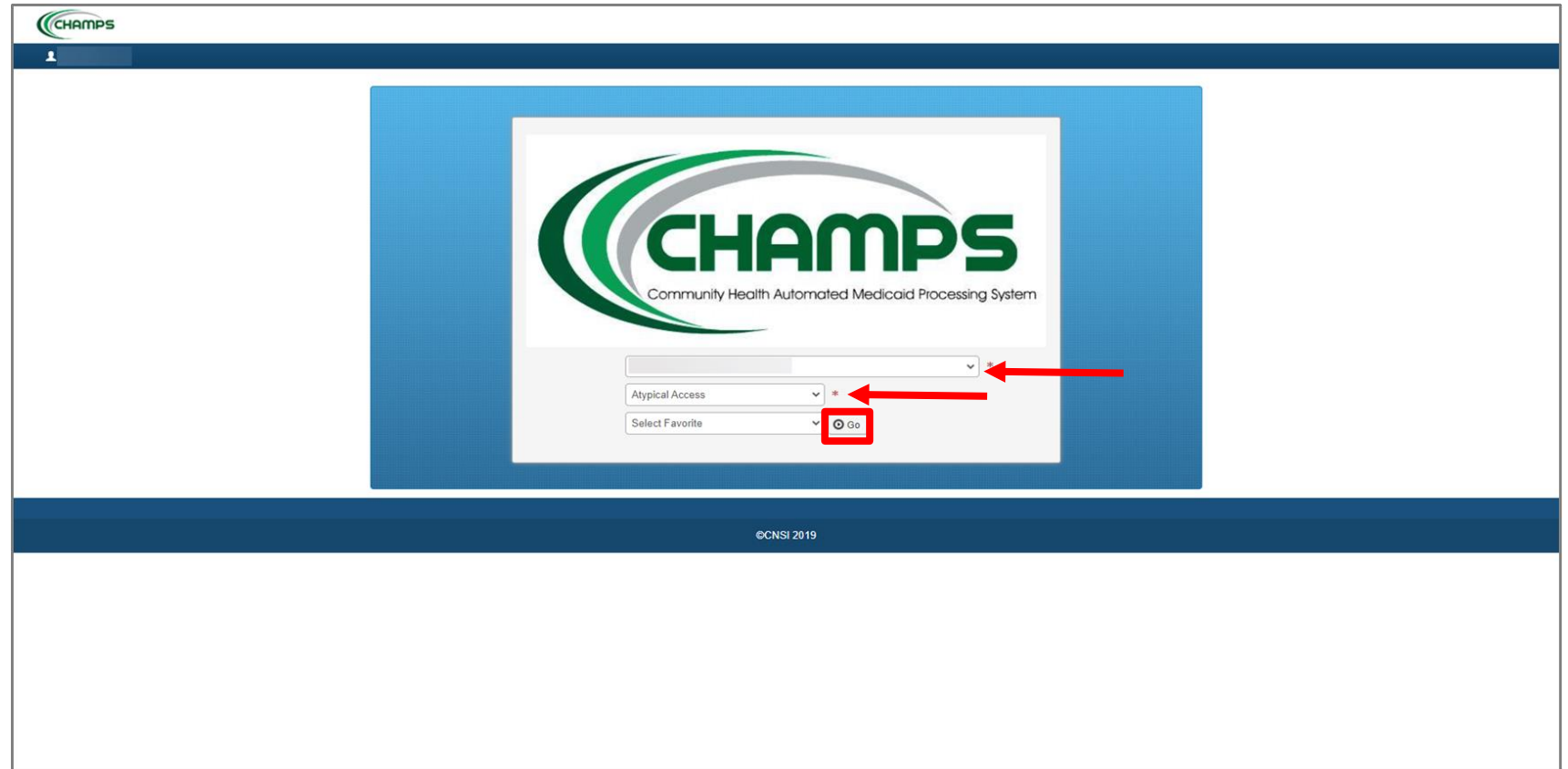
☒ I agree to the Terms & Conditions

**Launch service**

Copyright 2023 State of Michigan Policies

## MiLogin and CHAMPS

- The Provider ID and Name will show in the top drop-down menu
- In the Select Profile drop-down menu, select Atypical Access
- Click Go



The screenshot shows the CHAMPS login page. At the top left is the CHAMPS logo. Below it is a user profile icon. The main content area features a large CHAMPS logo with the text "Community Health Automated Medicaid Processing System" underneath. Below the logo is a login form with three dropdown menus: "Select Profile", "Atypical Access", and "Select Favorite". A red box highlights the "Go" button next to the "Select Favorite" dropdown. Two red arrows point to the "Select Profile" and "Atypical Access" dropdown menus. The footer of the page displays "©CNSI 2019".

## Viewing Providers Associated to Your Agency

- In the Provider drop-down menu, select Manage Provider Information.

The screenshot displays the CHAMPS Provider Portal interface. At the top, the 'Provider' dropdown menu is open, showing options: 'PROVIDER ENROLLMENT' (with sub-items 'New Enrollment' and 'Track Application'), 'MANAGE PROVIDER' (with sub-item 'Manage Provider Information' highlighted by a red rectangle), and 'ELECTRONIC SERVICE VERIFICATION (ESV)' (with sub-item 'ESV Member List'). The main content area features a 'System Notification' banner about a release and a system outage. Below this is a 'My Reminders' section with a filter bar and a table that currently shows 'No Records Found!'. On the right, there is a 'Calendar' widget for June 2018.

**System Notification**  
Due to R10c-1.1 release, the system will be down between 7:00 PM EST Friday, March 23rd, to 2:00 AM Saturday, March 24th, 2018. This outage will affect the CHAMPS system access for all functionality.

**My Reminders**  
Filter By: [dropdown] [input] [Go] [Save Filters] [My Filters]  
Table headers: Alert Type, Alert Message, Alert Date, Due Date, Read  
Status: No Records Found!

**Calendar**  
11:40 13 June 2018 Wednesday  
2018 June  
Mo Tu We Th Fr Sa Su  
4 5 6 7 8 9 10  
11 12 13 14 15 16 17  
18 19 20 21 22 23 24  
25 26 27 28 29 30  
Today



## Viewing Providers Associated to Your Agency

- Click Step 11: View Servicing Provider Details.

**CHAMPS** < My Inbox > Provider >

Last Login: 26 SEP, 2018 01:07 PM

Provider Portal > Atypical Agency Modification

Provider ID: Name:

Close Undo Update

**View/Update Provider Data - Atypical Agency**

**Business Process Wizard - Provider Data Modification (Atypical Agency).**

| Step                                                                             | Required | Last Modification Date | Last Review Date | Status     | Modification Status | Step Remark |
|----------------------------------------------------------------------------------|----------|------------------------|------------------|------------|---------------------|-------------|
| <input type="checkbox"/> Step 1: Provider Basic Information                      | Required | 05/22/2018             | 05/22/2018       | Complete   |                     |             |
| <input type="checkbox"/> Step 2: Locations                                       | Required | 05/22/2018             | 05/22/2018       | Complete   |                     |             |
| <input type="checkbox"/> Step 3: Specialties                                     | Required | 05/22/2018             | 05/22/2018       | Complete   |                     |             |
| <input type="checkbox"/> Step 4: Associate Billing Provider/Other Associations   | Optional | 05/22/2018             | 05/22/2018       | Complete   |                     |             |
| <input type="checkbox"/> Step 5: Additional Information                          | Optional | 05/22/2018             | 05/22/2018       | Complete   |                     |             |
| <input type="checkbox"/> Step 6: License/Certification/Other                     | Optional | 05/22/2018             | 05/22/2018       | Complete   |                     |             |
| <input type="checkbox"/> Step 7: Mode of Claim Submission/EDI Exchange           | Optional | 05/22/2018             | 05/22/2018       | Complete   |                     |             |
| <input type="checkbox"/> Step 8: Associate Billing Agent                         | Optional | 05/22/2018             | 05/22/2018       | Complete   |                     |             |
| <input type="checkbox"/> Step 9: Provider Controlling Interest/Ownership Details | Required | 06/18/2018             | 05/22/2018       | Complete   |                     |             |
| <input type="checkbox"/> Step 10: Taxonomy Details                               | Optional | 05/22/2018             | 05/22/2018       | Complete   |                     |             |
| <input type="checkbox"/> <b>Step 11: View Servicing Provider Details</b>         | Optional | 09/26/2018             | 05/22/2018       | Complete   |                     |             |
| <input type="checkbox"/> Step 12: Associate MCO Plan                             | Optional | 05/22/2018             | 05/22/2018       | Complete   |                     |             |
| <input type="checkbox"/> Step 13: 835/ERA Enrollment Form                        | Optional | 05/22/2018             | 05/22/2018       | Complete   |                     |             |
| <input type="checkbox"/> Step 14: Upload Documents                               | Optional | 05/22/2018             | 05/22/2018       | Complete   |                     |             |
| <input type="checkbox"/> Step 15: Complete Modification Checklist                | Required | 06/18/2018             | 06/21/2018       | Incomplete |                     |             |
| <input type="checkbox"/> Step 16: Submit Modification Request for Review         | Required | 06/18/2018             | 06/21/2018       | Complete   |                     |             |

View Page: 1 Go Page Count SaveToXLS

Viewing Page: 1 << First < Prev > Next >> Last

## Viewing Providers Associated to Your Agency

- Provider(s) associated to your agency are listed.
  - The Revalidation Cycle End Date indicates the date that each associated provider's Revalidation cycle should be completed by and submitted to MDHHS.
- To log out of CHAMPS, click the username in the upper left-hand corner and then select Logout.

The screenshot shows the CHAMPS Provider Portal interface. At the top, the CHAMPS logo is on the left, and navigation tabs for 'My Inbox' and 'Provider' are on the right. Below the navigation bar, a user profile section shows a username (highlighted with a red box) and the text 'Last Login: 26 FEB, 2021 08:40 AM'. To the right of this are links for 'Note Pad', 'External Links', 'My Favorites', 'Print', and 'Help'. Below the navigation bar, the breadcrumb trail reads 'Provider Portal > Atypical Agency Modification'. The main content area is titled 'Servicing Provider List'. It features a filter section with 'Filter By' dropdowns and a 'Go' button. Below the filter section is a table with the following columns: 'Servicing Provider NP/ID', 'Servicing Provider Name', 'Enrollment Type', 'Association Start Date', 'Association End Date', 'Business Status End Date', 'Status', 'Revalidation Status', and 'Revalidation Cycle End Date'. The table contains two rows of data for 'Atypical Individual Provider'. Red arrows point to the 'Servicing Provider Name' column in the first row, the 'Revalidation Cycle End Date' column in the first row, and the 'Revalidation Cycle End Date' column in the second row. At the bottom of the table, there are controls for 'View Page: 1', 'Page Count', 'SaveToXLS', and 'Viewing Page: 1'.

| Servicing Provider NP/ID | Servicing Provider Name | Enrollment Type              | Association Start Date | Association End Date | Business Status End Date | Status   | Revalidation Status | Revalidation Cycle End Date |
|--------------------------|-------------------------|------------------------------|------------------------|----------------------|--------------------------|----------|---------------------|-----------------------------|
|                          |                         | Atypical Individual Provider | 01/20/2021             | 12/31/2999           | 12/31/2999               | Approved | Not Started         | 11/30/2021                  |
|                          |                         | Atypical Individual Provider | 01/07/2021             | 12/31/2999           | 12/31/2999               | Approved | Not Started         | 01/31/2026                  |

# Provider Resources



Home Help website: [www.Michigan.gov/HomeHelp](http://www.Michigan.gov/HomeHelp)



**We continue to update our  
Provider Resources:**

[CHAMPS Resources](#)

[Listserv Instructions](#)

[Agency Providers](#)

[Individual Providers](#)



**Home Help Provider  
Support Hotline:**

[ProviderSupport@Michigan.gov](mailto:ProviderSupport@Michigan.gov)

1-800-979-4662



**Thank you for participating in the Michigan Medicaid  
Program**